Custom configuration

Few configurations like Enabling "WHMCS Module Log" for Liquidweb api calls (2) and if you are using any custom WHMCS theme then you need to select the "Custom theme" option.



Product Setup Wizard

"Product setup wizard" allows you to configure the Liquidweb products into your WHMCS without going through the process of creating products manually.

Select products

To access the wizard, click on "Goto Liquidweb Product Setup Wizard" from home page.



(Note: if you don't find the "Liquid Web Storm Servers" widget in your admin home page then follow these steps to enable it) Goto Setup->Staff Management->Administrator Rolls

	ients Orders	Billing	Support	Reports	Utilities	Addons	Setup	Help		
							General Se	ttings		
linu/Eng	ush Clients						Automatio	n Settings		
view/Sea	rch clients						Staff Mana	gement	8	Administrator Users
Search/Filt	ar						Payments		Þ	Administrator Roles
Searcharine							Products/S	ervices	Þ	Two-Factor Authentication
89 Records P	ound Page 1 of 2						Support		Þ	
os necoras i	ound, ruge rore						Application	Links		
■ ID ▼	First Nam	ne	Last	Name		ompany Nar	OpenID Co	nnect		Email Addr
							Email Terms	Inter	1	121

Click on Edit button on the right had side of each Role Group

Clients Or	ders Billing	Support	Reports	Utilities	Addons	Setup	Help		
Administrator Role	S							🝚 Help)
Add New Role Group	Duplicate Role	Group	each of your	admin users (can do within	the WHMCS	admin area.		
Group	Name			Assig	ned Admin U	sers			
DEMO		liqu	idweb						(
Full Administrator		adm	nin					5	(
计等用的编辑		10.551							(
Sales Operator		Non	e					1	(
Support Operator		Non	e						(
e the "Liquid Web Storm Ser	vers" Widget.								
	Activity Lo	g							
	Calendar	0							1
	Getting St	tarted wit	h WHMC						
Widgets		orocact	in within.	,					
Widgets		urecdst							
	Income O	verview	_						1
	Liquid We	eb Storm	Servers					1	1

Sup

You can also select "Product Setup Wizard" menu (2) from left panel under "Liquid Web Storm Servers" (1) addon page. Select the product/s (3) you would like to configure and click Next (4).

My Notes



Liquidweb account authentication

Next page prompts you to enter your "Liquidweb account" credentials. Once a valid account credentials provided, module will create a new api username and password to access the Liquidweb apis.

This step will appear only on initial product setup. Next time onwards wizard skips below 2 steps.

Home Client Area My Notes My	Account Logout	Wednesday, 18 May 2016, 18:22
WHM S	105 Pending Orders 78 Overdue Invoices 0 Ticket(s) Awaiting Reply Clients Orders Billing Support Reports Utilities Addons Setup	e Help
Liquid Web Storm Servers Product Setup Wizard Storm Servers Billing Configuration	Liquid Web Product Setup	
Version: 1.2.0 Addons Liquid Web Storm Servers Billing CPanel Extended Center PDO Addon Example Wrabk Cited	Liquidweb account authentication Please provide your Liquidweb account username and password to continue	
Advanced Search Clients	Username : Password :	
Client Name	< Back 2. Create new API a	ccount >

New API credentials

New api username and password will be generated and saved internally. If you need this in future, please note down somewhere because you cannot retrieve back these credentials in future. Click on "Continue" to goto product configuration page.

Home Client Area My Notes My	Account Logout						Wedne	esday, 18 May 2016, 18:28
WHMCS		95 Pending Orders 78 Over	ue Invoices 0 Ticke	t(s) Awaiting Reply			Q	
	Clients Orders	Billing Supp	ort Reports	Utilities	Addons	Setup	Help	
Liquid Web Storm Servers Product Setup Wizard Storm Servers Billing Configuration	Liquid Web Prod Setup	uct						
Version: 1.2.0 Addons	S Liquidweb new	v API account c	redentials					
Liquia web storm Servers Billing CPanel Extended Center PDO Addon Example Weebly Cloud	"Please write down th	ese credentials, after you cl	se the box you will r	not be able to viev	w the credentials	s again."		
Advanced Search	API Username :	w	nmcsuser-an6t	owc				
Clients Client Name	API Password :	к	FoyzcHf					
Search								
Staff Online admin	K Back			-		Continue >		

SSD VPS Configuration

Here is the page where you need to provide various parameters to create SSD VPS product.

Product Details

You need to provide product name, description and select the product group.

Module Settings

Default values from database gets loaded when you open this page. You need to select the OS template and VPS Type when you change the Zone.

Pricing

x Rules

omotions

Products/Services

You can set the subscription pricing (monthly) either in percentage or fixed. When you set the pricing as percentage, module will automatically calculate the pricing of selected configuration and update the pricing table in WHMCS.

			105 Pend	ling Orders 78	Overdue Invoices	i O Ticket(s)	Awaiting Reply				
	Clients	Orders	Billing	Support	Reports	Utilities	Addons	Setup	Help		
Web Storm ietup Wizard rvers Billing ttion	Liquid We Setup	b Produc	ct								
1.2.0 s	Liquidv	veb SSD	VPS cor	nfiguratio	n						
eb Storm Servers tended Center on Example	■ Product detail	ils									
loud	Product Name :	Liquid	Web VPS			Pro	duct Description :		High Performance Fully Mana	iged VPS	
*	Product Group :	Host	ing Plans	•						,	
Search	Module Settir	ngs									
nline	Zone :	Zone C (U	S Central) 🔍				OS T	emplates :	CentOS 7 64-bit Self-	managed 🔍	
	VPS Type :	Intel Xeon	E3-1271 v3 🔍				Back	up Enabled :	Ø		
<u></u>	Backup Quota :	1000 GB		•			Moni	toring :	Check if you want to	display monitoring in the clientarea	
	Firewall :	Check if y	ou want to ena	ble firewall man	aging in the clien	tarea	IPs N	lanagement	: Check if you want to	enable IP managing in the clientarea	
	Pricing (Mont	th <mark>ly)</mark>									
	Percentage	•	12								
		< Bac	k			Save	& goto Advanced	mode 🖻		Save & Continue >	



Allow Multiple Quantities Tick this box to allow customers to specify if they want more than 1 of this item when ordering (must not require Recurring Cycles Limit 0 To limit this product to only recur a fixed number of times, enter the total number of times to invoice Auto Terminate/Fixed Term 0 Enter the number of days after activation to automatically terminate (ee. free trials. time limited orod

Storm Private parent / cloud Configuration

Here is the page where you need to provide various parameters to create Liquidweb Private Parent product.

Product Details

You need to provide product name, description and select the product group.

Module Settings

Private Parent setup wizard page lists all available zone wise server types. Select the zone (1) and server type (2) from the list and give your host name (3) to create new server in Liquidweb.

Setup		CHOOSE SERVER TYPE. Zolle	C - US CE	nural		-	1	1.	1			
		Server Type	Speed	CPUs	Cores	RAM	Disks	Size	Туре	RAID	PRICE	·
Liquidweb Storm F	Privat	Intel Core i5-760	2800	1	4	7976	1	211	SSD	RAID	\$135.00 / mo	
		Intel Xeon E3-1271 v3	3800	1	4	7944	2	220	SSD	RAID1	\$159.00 / mo	
		Intel Xeon E3-1271 v3	3800	1	4	7944	2	918	SATA	RAID1	\$179.00 / mo	
Product details		Intel Xeon E3-1271 v3	3800	1	4	16008	2	220	SSD	RAID1	\$209.00 / mo	
Product Name		Intel Xeon E3-1271 v3	3800	1	4	16007	2	220	SSD	RAID1	\$209.00 / mo	
Product Name : 2.	LiquidWe	Intel Xeon E3-1271 v3	3800	1	4	16007	2	452	SSD	RAID1	\$239.00 / mo	
Product Group		Intel Xeon E3-1271 v3	3800	1	4	16008	2	452	SSD	RAID1	\$239.00 / mo	
Product Group : Ho:	Hosting	Intel Xeon E5-1650 v3	3600	1	6	32063	2	220	SSD	RAID1	\$279.00 / mo	6
		Intel Xeon E5-1650 v3	3600	1	6	15935	4	452	SSD	RAID10	\$329.00 / mo	
Module Settings		Intel Xeon E5-1650 v3	3600	1	6	15940	4	453	SSD	RAID10	\$329.00 / mo	
Description		Intel Xeon E5-1650 v3	3600	1	6	15935	4	453	SSD	RAID10	\$329.00 / mo	
raten.		Intel Xeon E5-1650 v3	3600	1	6	32063	4	452	SSD	RAID10	\$419.00 / mo	
Mamore (UD) -		Intel Xeon E5-1650 v3	3600	1	6	32063	4	453	SSD	RAID10	\$419.00 / mo	·
wemory (MB) .	1024									1		
Virtual CPU :	1	Ho	st Name:					+			3.	
Bandwidth Quota (GB):											Add Server	monitoring server from Client Area
Firewall :	Tick	to give posibility to manage firewal from	Client Area					Ps Mana	gement:		Tick to give pos	sibility to manage IPs addresses from Client Area
Firewall :	Tick	to give posibility to manage firewal from	Client Area					Ps Mana	gement:		Tick to give pos	sibility to manage IPs addresses from Client Area

Once the server gets created, Private parent product configuration page will appear with default values. You need to select Parent (1), OS Template (2), Memory (3) and Diskspace (4), Use splitter control to select Memory and Disk space.

Liquid Web Storm Servers Product Setup Wizard Storm Servers Billing Configuration	Liquid Web Pr Setup	roduct			
Version: 1.2.0 Addons	Liquidweb	Storm Private parent / c	loud confi	guration	
Liquid Web Storm Servers Billing cPanel Extended Center PDO Addon Example	Product details				
Weebly Cloud	Product Name :	LiquidWeb PP	Produc	t Description :	
Clients •	Product Group :	Hosting Plans •			6
Search	Module Settings			1.	2.
Staff Online	Parent :	santest555.teststage1.com	v	OS Templates :	Ubuntu 14.04 LTS 64-bit Core-managed 🔍
	Memory (MB) :	1024 10943	3043	Disk Space (GB) :	32
Minimise Sidebar	Virtual CPU :	1	4	Backup Quota :	NO BACKUP V
	Bandwidth Quota (GB) :	5000 GB	v	Monitoring :	Tick to give posibility to monitoring server from Client Area
	Firewall :	Tick to give posibility to manage firew	al from Client Are	a IPs Management :	Tick to give posibility to manage IPs addresses from Client Area
	Firewall :	Tick to give posibility to manage firew	saurom Client Are	to Advanced mode e	Tick to give posibility to manage IPs addresses from Client Area Save & Continue >

Once products are configured in wizard, you can goto Setup->Products/Services->Products/Services for advanced options.

Home Client Area My Notes	My Account Logout									Friday, 03 J	une 2016, 20:45
WHM	<	106	Pending Orders	78 Overdue Inv	voices 0 Ticket(s	i) Awaiting Reply			•		
	Clients	Orders	Billing	Support	Reports	Utilities	Addons	Setup	Help		
								General Se	ettings		
Genfiguration	Products/Servio	ces						Automatio	on Settings		Ge Help
General Settings	This is where you con	figure all vo	ur products a	nd services	Each product	must he assi	aned to a grou	Payments	.gement	e or hic	Iden from
Application Links	the order page (prod	ucts may als	so be hidden i	ndividually). A	A product whi	ch is in a hide	den group can	Products/9	Services	Produ	cts/Services
OpenID Connect	shown when editing t	he package						Support		Config	gurable Options
Email Templates Addon Modules	Create a New Gro		este s New P	roduct 🖪 i	Duplicate a Pr	oduct		Application	n Links	Produ	ct Addons
Client Groups	- create a new ore		cate a New F		Duplicate a l'i	oddet		OpenID Co	onnect	Produ	ct Bundles
Fraud Protection	Product Na	me	TV	ne	Pav	Type	Sto	Email Tem	plates	Doma	in Pricing
Staff Management	A Course Norman Li	ended Miels				.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Addon Mo	dules	Doma	in Registrars
Administrator Users	Troup Name: Li	quid web P	roducts					Client Gro	ups	Serve	rs
Administrator Roles Two-Factor Authentication	LiquidWeb Private Pa	arent	Other Prod (LiquidWebP	uct/Service rivateParent)	Fre	ee	а. С	Custom Cl Fraud Prot	ient Fields tection		0
🚴 Payments	LiquidWeb VPS		Other Prod (Liquio	uct/Service dWeb)	Recu	rring	4	Other			🕈 🗊 😑
Currencies Payment Gateways	🕀 Group Name: H	osting Plan	5								
Tax Rules	ECONOMY		Hosting Acco	ount (cPanel)	Recu	rring	a		After First I	Payment	🕈 🗊 👄
Promotions	STARTER		Hosting Acco	ount (cPanel)	Recu	rring	-		After First	ayment	🕈 🗊 🕥
9 Products/Services			Hosting	Account							

You can edit various settings under Modulee Settings page

		106 Pending Orders 78 Over	due Invoices 0 Ticket(s) Awai	iting Reply		4
	Clients Ord	ders Billing Support	: Reports Utilit	ties Addons	Setup He	Ip
configuration Proc	ducts/Services					- Hel
neral Settings						- Hell
ication Links	Product					
Det.	ails Pricing Mo	dule Settings Custom Fields	Configurable Options	Upgrades F	ree Domain Other	Links
I Templates on Modules It Groups	Module Name	LiquidWeb	•			
1 Protection	Server Group	None •				
ff Management						
inistrator Users inistrator Roles	Product template	Load default product template	25			
Factor Authentication						
yments	Usornama	whenceuser Fort/to		Deceword		
encies	Username	WITTICSUSEI-EELTTO		Password		
tules	Options	Generate Default Configurab	le Options	Zone	Zone C (US Central) Load Zone
<u>iotions</u>	Template	UBUNTU 1404 COREMANAG	Load Template	Image	1	Load Image
ducts/Services	remplace	OBOINTO_1404_COREMANAC	i Load Template	inage	Team.	Load image
ucts/Services	Config	527	Load Config	Backup Enabled		
<u>uct Addons</u> uct Bundles	Backup Plan	quota 🔻		Backup Quota	1000 GB 🔻	
ain Pricing ain Registrars	IPs Number	1		Maximal IPs Number	20	
oport	Bandwidth Quota	5000 GB •		Monitoring	Check if you wa the clientarea	nt to display monitoring in
ort Departments t Statuses	Firewall	 Check if you want to enable the clientarea 	le firewall managing in	IPs Management	Check if you wa the clientarea	nt to enable IP managing in
ation Rules						
	Automatically set	tup the product as soon as an	order is placed			
iler i	internationally set		and a process			

Liquid Web VPS buy flow

Once the products are setup, customer can place the order for these products. Customer needs to open your WHMCS page and register themselves for placing an order.

1. Select LiquidWeb VPS (2) product under 'Liquidweb Products group' (1) from the cart



2. Provide host name (1). Select billing cycle (2). (Note: there is only monthly subscription available for LiquidWeb products)

WHM 🗱	5	िह View Cart (0) 🔹 Login 🔅 Choose language マ
Home Announcements Kn	owledgebase Network Status Contact Us	Account 👻
E Categories	Configure	
losting Plans		
Select Weebly Products	Configure your desired options and continue to checkout.	Order Summary
Plesk	LiquidWeb VPS	LiquidWeb VPS
GT Products	High Performance Fully Managed VPS	Liquid Web Products
Resellers	Choose Billing Cycle 2.	Setup Fees: \$0.00 USD
iquid Web & Storm On Demand	\$805.00 LISD Monthly	Monthly: \$805.00 USD
iquid Web Products		\$805.00 USD
+ Actions	Additional Required Information	Total Due Today
C Domain Renewals	Create my VPS with following nost name	Continue
Register a New Domain	myvps22.net	Continue
 Transfer in a Domain 		
🐂 View Cart	O Have questions? Contact our sales team for assistance. Click here	1.

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3. Check out the cart (2) after applying promo code (1) if any.

Home Announcements Kno	wledgebase Network Status Contact Us	а	Account •
T Categories	Review & Checkou	ut	
Select Weebly Products	Product/Options	Price/Cycle	Order Summary
Plesk GT Products Resellers	LiquidWeb VPS Cdit Liquid Web Products	\$805.00 USD Monthly	Subtotal \$805.00 US Totals \$805.00 USD Month
Liquid Web & Storm On Demand Liquid Web Products	Apply Promo Code		\$805.00 USL Total Due Toda
+ Actions	Validate C	Tode	Checkout 🔶
C Domain Renewals			Continue Shopping
 Register a New Domain Transfer in a Domain 		1.	

Powered by WHMCompleteSolution

4. Provide personal details, billing information and login credentials (1) or if you are already registered, login into whmcs using your login details (2). Select the payment mode (3) and complete the order.

ome Announcements Kno	owledgebase Network Status Contact Us	Account -							
Categories	Checkout 1	2.							
losting Plans									
elect Weebly Products	Please enter your personal details and billing in	nformation to checkout. Already Registered							
lesk		Personal Information							
T Products	a san								
esellers									
iquid Web & Storm On Demand	san@gmail.com	 Phone Number 							
quid Web Products	Billing Address								
Actions	Company Name (Optional)								
Domain Renewals	Street Address	Street Address							
Register a New Domain									
 Transfer in a Domain 	Street Address 2								
🚆 View Cart	E Gty -	• Postcode							
	United States								
	Payment Details								
	Total Due Today: \$805.00 USD								
	Please choose your preferred method of payment.	Bank Transfer Free Payment Gateway1							
3.	Main Visa *								
		m MM / YY							
	IIII CVV Security Number								
		Additional Notes							
	You can enter any additional notes or information you w	ant included with your order here							
		and the second second second							

5. You need to accept the order (2) manually to provision the VPS. Before accepting the order make sure that "**Run Module Create**" option (1) is checked.

Home Client Area My Notes My Account Logout									Thursday, 02 June 2016, 19:44
	107	Pending Orders	s <mark>78</mark> Overdue Ir	nvoices <mark>0</mark> Ticke	(s) Awaiting Reply				
	Orders	Billing	Support	Reports	Utilities	Addons	Setup	Help	
Creating Orders List All Orders - Pending Orders - Active Orders - Fraud Orders - Grancelled Orders Add New Order Add New Order Clients	 02/06/20° 21041331 san s dfadf, adf sdfasdfaf United St 	16 19:14 08 (ID: 349) adf d, Georgia, 24 ates	123423		Payment Metl Amo Invoic Sta IP Addr	hod Ban bunt \$80 ce # 292 atus P ress 192	k Transfer 5.00 USD ending • .168.3.14 - Lo	okup Filter	P Help
Client Name					Affili	iate Nor	ne - Manual As	ssign	
Search Order Items	Ţ				T		1.		Add Notes
admin Item		Des	cription		Billing Cy	cle	Aniount	Status	Payment Status
Product/Service	Liquid W	eb Products -	LiquidWeb V	PS	Monthly	\$80	05.00 USD	Pending	Complete
Username: wfy	rovot	Password:	33Y4caAb5	Server: N	one	۲ 🗹	Run Module	Create 🔲 S	end Welcome Email
« Minimise Sidebar					Total I	Due:	805.00 USD		
	ccept Order	Cancel O	rder Can	cel & Refund	Set as Frau	Jd Set	t Back to Penc	ling Dele	te Order
♠ Top							Соруг	ight © WHMCor	npleteSolution. All Rights Reserved.

6. Once the order is accepted and VPS is provisioned successfully, the status of the order change to active (1,2). Confirm the payment status (3) too. It will display as "**Pending**", if the payment is not cleared by the customer.

Home Client Area My Notes My A	ccount Logout							Thursday, 02 June 2016, 19:46
		106 Pending (Orders <mark>78</mark> Overdue I	nvoices 0 Ticke	(s) Awaiting Reply			
	Clients	Orders Billin	ng Support	Reports	Utilities Ad	dons Setup	Help	
Sorders Ma	anage Orders							Pelp
- Pending Orders - Active Orders - Fraud Orders	Order Acce	pted now been success	fully activated					
- Cancelled Orders Add New Order	Date	02/06/2016 19:14			Payment Method	Bank Transfer		
Advanced Search	Order #	2104133108 (ID: 3	49)		Amount	\$805.00 USD		
Clients	Client	san s	san s		Invoice #	292		
Client Name 🔻		sdfasdfafd, Georgia, 2423423			Status	Active 🔸	1.	
Search		United States			IP Address	192.168.3.14 - Loc	okup Filter	Ban
C Staff Online	Promotion Code				Affiliate	None - Manual As	sign	
admin Orc	der Items						2	Add Notes
« Minimise Sidebar	Item		Description		Billing Cycle	Amount	Status	Payment Status
i	Product/Service	Liquid Web Produ	ucts - LiquidWeb \	/PS	Monthly	\$805.00 USD	Active	Complete
					Total Due	805.00 USD		
	🗢 Acc	ept Order Can	cel Or <mark>d</mark> er Car	cel & Refund	Set as Fraud	Set Back to Pend	ing Delet	te Order 3.
						Соругі	ght © WHMCorr	npleteSolution. All Rights Reserved.

7. Check your Liquidweb account, new server gets added (1) under 'STORM SERVERS' section. If it is still in provisioning status then it will display status as 'Create Server' (2). You can also check the Notification area for server creation messages (3).

Overview	ACCOUNT BALANCE	CREDIT				Add	Credit More De	tails
Server Images	YOUR HOSTING INFRASTRUC	TURE						
Networking	I STORM [®] SERVERS							
Domains	SERVER NAME	IMAGE NAME	PRIMARY IP	ТҮРЕ	ZONE	STORAGE	STATUS	
History	host2.myvps22.net	Ubuntu 14.04 LTS	. 67.225.160.2	. 64GB - 5.	US Central	6	Create Server	
Account	STORM® PRIVATE CLO	DUD						
Support	SERVER NAME	TYPE			ZONE		STATUS	
	+ myhost.teststage1.com	'Intel(R) Xeon(R) CP	U E5-1650 v3 @	3.50GH U	JS Central - Zone	e C	Running	
tifications								
rrent Status			1				2.	
st2.myvps22.net			1.					
Create Server								
t angegell art	3.							
ar marca								

8. Once the server is provisioned, customer can see his products (2) under 'Services->My Services' menu (1). Click on the products to view the product details and manage.

WHM	\$				隋 View Cart (0) 🔹 Notific	ations (0)	해 Choose lang	guage 👻
Home Services •	Domains 🕶 Billing 👻 Su	oport 🗕	Open Ticke	et			Hello, sar	n! 🛨
▼ View	My Produc	ts 8	serv	ce	S			
O Active	Portal Home / Client Area	My Produ	ints & Services					
O Pending		My 11000	ices de services					
O Suspended	Showing 1 to 1 of 1 entries					Enter	search term	
O Terminated	Product/Service	11	Pricing	11	Next Due Date	11	Status	ļħ
O Cancelled	LiquidWeb VPS		\$805.00 USD Monthly		02/07/2016		Active	
+ Actions	how 10 v entries					Pr	evious 1 N	lext
🌹 Place a New Order								
🗞 View Available Addons	2.	Po	wered by WH	MCom	pleteSolution			

9. Customer can view product details and a list of options to manage the server.

A control A contions A control A contr	Home Services -	Domains 🗸 Billing 🖌 Sup	oport 👻	Open Ticket		Hello, san
K Actions Registration Date Reboot 02/06/2016 Shutdown start Restore I History Block Storage IP Management LiquidWeb VPS IP Management LiquidWeb Products Backups Active Request Cancellation Active Manage i Additional Information Imagement Start Start Shutdown Request Cancellation Restore Image i Additional Information Image i Additional Information Imagement Backups Block Storage Image Server host.myvps22.net Ip 67.227.152.70	★ Overview	Portal Home / Client Area /		Ct s & Services / Produc	t Details	
Request Cancellation Image Image <td>Actions Reboot Shutdown Start Restore History Block Storage P Management Firewall Backups Request Capcellation</td> <td>Liquid Web ACT</td> <td>Zeb VP Product</td> <td>S ts</td> <td>Rec Rec E No Pay E</td> <td>gistration Date 02/06/2016 urring Amount \$805.00 USD Billing Cycle Monthly ext Due Date 02/07/2016 yment Method Bank Transfer</td>	Actions Reboot Shutdown Start Restore History Block Storage P Management Firewall Backups Request Capcellation	Liquid Web ACT	Zeb VP Product	S ts	Rec Rec E No Pay E	gistration Date 02/06/2016 urring Amount \$805.00 USD Billing Cycle Monthly ext Due Date 02/07/2016 yment Method Bank Transfer
2. Firewall IP Management Backups Block Storage Server host.myvps22.net IP 67.227.152.70		Request Car Manage i Ad	ncellation dditional l Start	nformation Shutdown Ret	poot Restore	History
Server host.myvps22.net IP 67.227.152.70	2	FI	rewall	IP Management	Backups	Block Storage
IP 67.227.152.70		2	Server		host.m	nyvps22.net
			IP		67.2	27.152.70

10. Several options available to manage the server.

a. Reboot the	e server
WHM	View Cart (0) & Notifications (0) B Choose languag
Home Services -	Domains ▼ Billing ▼ Support ▼ Open Ticket Hello, san! ▼
+ Overview	Manage Product
Information	Portal Home / Client Area / My Products & Services / Product Details
& Actions	
Reboot	Are you sure you want to reboot this machine?
Shutdown	Vos raboat my machina
Start	
Restore	
History	
Block Storage	Powered by WHMCompleteSolution
P Management	
Firewall	
Backups	
Request Cancellation	

b. Shutdown the server

Home Services -	Domains - Billing - Support - Open Ticket Hello, san! -
+ Overview	Manage Product
Information	Portal Home / Client Area / My Products & Services / Product Details
& Actions	
Reboot	Are you sure you want to shutdown this machine?
Shutdown	Vac. chutdawa mu machina
Start	res, shatown ny machine No
Restore	
History	
Block Storage	Powered by WHMCompleteSolution
IP Management	
Firewall	
Backups	
Request Cancellation	



d. Restore the server from various templates available

Home Services -	Domains 🗸 Billing 🖌 Support 🖌 Open Ticket	Hello, san!
* Overview	Manage Product	
Information	Portal Home / Client Area / My Products & Services / Product Details	
Actions		
Reboot	Restore from template	
Shutdown	Template	Action
Start	Fedora 22 Server 64-bit self-managed	Restor
Restore	CentOS 6 64-bit Self-managed	Restor
History	Debian 7.04 bit Celf menand	
Block Storage	Deblah 7 64-bit Self-managed	Restor
IP Management	CentOS 5.11 64-bit Core-managed	Restor
Firewall	Ubuntu 12.04 64-bit Self-managed	Postor
Backups		Restor
Request Cancellation	Ubuntu 12.04 64-bit Core-managed	Restor
	Windows Server 2012 R2 64-bit Standard Edition Self-Managed	Restor

e. History option shows the events history

Home Services -	Domains - Billing -	Support 👻	Open Ticket	Hello, san! •
* Overview	Manage	e Produ	ct	
Information	Portal Home / Clie	ent Area / My Products	s & Services / Product Details	
🖌 Actions	Message	Severity	Start Date	End Date
Reboot	Attach Volume	Notification	2016-06-06 03:44:39	2016-06-06 03:44:53
Shutdown	Create Server	Notification	2016-06-03 07:58:08	2016-06-03 08:02:22
Start				
Restore				
History				
Block Storage		Pow	ered by WHMCompleteSolut	ion
IP Management				
Firewall				
D. J.				

f. Block storage page will list all the available storages for the server.



Home Services -	Domains 🔹 Billing 🔹 Support 👻 Open Ticket		Hello, san!
Overview	Manage Product		
	Portal Home / Client Area / My Products & Services / Product De	tails	
& Actions			
Reboot	All Available Block Storage		
Shutdown	Block Storage Product	Status	Action
Start	Nothing to display		
Restore			
History			
Block Storage			
IP Management	Powered by WHMCom	pleteSolution	
Firewall			
Backups			
Request Cancellation			

🏲 View Cart (0) 🛛 🗴 Notifications (0) 🖄 Choose language 🛩

	to list server ip add	ress details) View Cart (0)	រំ Notifications (0) 🛛 🕲 Choose language
Home Services - I	Domains - Billing -	Support 👻 Open Ticl	ket	Hello, san! 👻
★ Overview	Manage	Product		
Information	Portal Home / Client Are	ea / My Products & Services /	Product Details	
& Actions	IP	Netmask	Gateway	Broadcat
Reboot	67.225.160.228	255.255.255.0	67.225.160.1	67.225.160.255
Shutdown	New IP's to add 0	bbA		
Start				
Restore				
History				
Block Storage				
P Management		Powered by W	/HMCompleteSolutio	n
Firewall				
Backups				
Request Cancellation				

h. Firewall settings - Customer can Enable / Disable firewall from their client area.



i. Enable Fire	ewall with basic configuration		
WHM	¢\$	ा ह View Ca	rt (0) 🔹 Notifications (0) 🖄 Choose langu
Home Services -	Domains 🗸 Billing 🖌 Support	 Open Ticket 	Hello, san!
* Overview	Manage Proc	luct	
Information	Portal Home / Client Area / My Pr	oducts & Services / Product Details	
Je Actions			
Reboot	Firewall Settings		
Shutdown	Oisable Firewall	Enable Basic Firewal	Enable Advanced Firewa
Start	Basic Configuration	n	
Restore	🗆 dns	🗷 ftp	🔲 http
History	https	imap	imap/ssl
Block Storage	Ill pop3/ssl	smtp	smtp/ssl
IP Management	ssh		1.98
Firewall	Save		
Backups		Powered by WHMCompleteSol	ution
Request Cancellation			

j. Enable Firewall with advanced configuration

WHM	\$) F View (Cart (0) 🔹 Notif	ications (0) 🦄 🦚	Choose language
Home Services -	Domains - Billing -	Support -	Open Ticket			ŀ	lello, san! 👻
★ Overview	Manage	Produ	ict				
Information	Portal Home / Client Ar	ea / My Produc	ts & Services / Product	Details			
& Actions							
Reboot	Firewall Sett	ings					
Shutdown	Obisable Firev	vall	Enable Basic	Firewal	●Ena	ble Advance	ed Firewall
Start	Advanced Co	onfigurat	tion				
Restore	Label Sou	urce IP	Destination IP	Port	Protocol	Action	
History					Any •	Allow •	Remove
Block Storage							nemore
IP Management	Add Rule						
Firewall							
Backups	Save	-	11 100000	1	1		
Request Cancellation		Por	wered by WHMCo	mpieteSo	olution		

k. Backup page lists all the previous backups with Restore option.



🍞 View Cart (0) 🔹 Notifications (0) 🖄 Choose language 👻

Home Services •	Domains 👻 Billing 👻 Support 👻 Open Ticket	Hello, san! 👻
Overview Information	Manage Product Portal Home / Client Area / My Products & Services / Product Details	
& Actions	six	
Reboot	Backup	Size
Shutdown	2016-06-06 02:30:08 (Daily)	1.55GB Restore
Start	2016-06-05 04:05:56 (Daily)	1.53GB Restore
Restore	2016-06-04 08:05:58 (Daily)	1.53GB Restore
History		
Block Storage		
IP Management	Powered by WHMComplet	eSolution
Firewall		
Backups		
Request Cancellation		

I. Cancellation request is WHMCS default feature which will send request to admin to cancel the subscription.

Home Services -	Domains + Billing + Support + Open Ticket	Hello, san! 👻
* Overview	Account Cancellation Request	
Information	Portal Home / Client Area / My Products & Services / Product Details / Account Cancellation	Request
& Actions		
Pabaat	Requesting Cancellation for: Liquid Web Products - LiquidV	Veb VPS
Shutdown		
Shattown	Briefly Describe your reason for Cancellation	
Restore		
History		
Block Storage		
IP Management		
Firewall	Cancellation Type Immediate *	
Backups	Request Cancellation Cancel	
	Request cancenation Cancen	

11. From admin are, reseller can cancel the subscription. Upon cancellation, it will delete the server from Liquidweb account.

rders Man	nage Order	S				😡 Help	
All Orders							
tive Orders aud Orders	Date	02/06/2016 19:14	Payment Method	Payment Method Bank Transfer			
ncelled Orders	Order #	2104133108 (ID: 349)	Amount	\$805.00 USD			
New Order	Client	san s	Invoice #	292			
dvanced Search		dfadf, adfadf sdfasdfafd, Georgia, 2423423	Status	Active			
ents •		United States	IP Address	192.168.3.1 <mark>4</mark> - Lo	okup Fi	ilter Ban	
ent Name 🔻 Pro	motion Code		Affiliate	None - Manual A	ssign		
aff Online Orde	e <mark>r Item</mark> s					Add Notes	
aff Online Orde	er Items					Add Notes	
Search Orde	er Items Item	Description	Billing Cycle	Amount	Status	Add Notes	
aff Online Orde	er ltems Item duct/Service	Description Liquid Web Products - LiquidWeb VPS	Billing Cycle Monthly	Amount \$805.00 USD	Status Active	Add Notes Payment Status Complete	
aff Online Orde	er ltems Item duct/Service	Description Liquid Web Products - LiquidWeb VPS	Billing Cycle Monthly Total Due	Amount \$805.00 USD : \$805.00 USD	Status Active	Add Notes Payment Status Complete	
aff Online Orde	er Items Item duct/Service	Description Liquid Web Products - LiquidWeb VPS ler Cancel Order Cancel & Refund	Billing Cycle Monthly Total Due Set as Fraud	Amount \$805.00 USD \$805.00 USD Set Back to P	Status Active	Add Notes Payment Status Complete Delete Order	
Search Orde ise Sidebar	er Items Item duct/Service	Description Liquid Web Products - LiquidWeb VPS der Cancel Order Cancel & Refund	Billing Cycle Monthly Total Due Set as Fraud	Amount \$805.00 USD : \$805.00 USD Set Back to P	Status Active ending	Add Notes Payment Status Complete Delete Order	
Search Orde	er Items Item duct/Service	Description Liquid Web Products - LiquidWeb VPS der Cancel Order Cancel & Refund	Billing Cycle Monthly Total Due	Amount \$805.00 USD \$805.00 USD Set Back to P	Status Active ending	Add Notes Payment Status Complete Delete Order	
aff Online Orde	er Items Item duct/Service	Description Liquid Web Products - LiquidWeb VPS der Cancel Order Cancel & Refund	Billing Cycle Monthly Total Due Set as Fraud	Amount \$805.00 USD \$805.00 USD \$805.00 USD Set Back to P	Status Active	Add Notes Payment Status Complete Delete Order	

12. Reseller can manage the customer server from clients Products/Services page. Operations like Reboot, Shutdown, Start can be managed from here.

Client Profile			
	•		
Summary Profile Contacts Products/Serv	ices Domains Billable Items Invoices Quotes Transac	tions Emails Notes (0) Log	
Products: LiquidWeb VPS			OUpgrade/Downgrade X Move Product/Service
Order #	349 - View Order	Registration	Date 02/06/2016
Product/Service	LiquidWeb VPS	First Payment Am	ount 805.00
Server	•	Recurring Am	805.00 Auto Recalculate on Save
Domain	•	Next Due	Date 02/07/2016
Dedicated IP		Termination	Date
Username	wfyrovot	Billing	Cycle Monthly *
Password	x33Y4caAb5	Payment Me	thod Bank Transfer View Invoices
Status	Active	Promotion	Code None (Change will not affect price)
Module Commands	Create Terminate Change Package Reboot Shut	lown Start	
Server Uniq ID	T2N7N8		
Server Status	Running		
Create Date	2016-06-03 07:58:07		
Template Description	Ubuntu 14.04 LTS 64-bit Core-managed		
Bandwidth Quota	SS.5000		
IP	67.225.160.228		

Liquid Web Private Cloud buy flow

Once the products are setup, customer can place the order for these products. Customer needs to open your WHMCS page and register themselves for placing an order.

1. Select LiquidWeb Private Parent (2) product under 'Liquidweb Products group' (1) from the cart



2. Provide host name (2). Select billing cycle (1). (Note: there is only monthly subscription available for LiquidWeb products) and select existing Private cloud from clone from server option dropdown (3), if you would like to clone the server. Press Continue (4) to next page.

Home Services • Domains •	Billing - Support - Open Ticket		Hello, san!
🖷 Categories	Configure		
Liquid Web Products			
Hosting Plans	Configure your desired options and continue to checkout.		Order Summary
Select Weebly Products	LiquidWeb Private Cloud		LiquidWeb Private Cloud
Plesk	Private Cloud allows you to create your own private cloud environment, within which you can create move regize or destroy any number of virtual instances.		Liquid Web Products
GT Products	which you can create, move, resize or desirioy any number of virtual instances.		LiquidWeb Private Cloud \$950.00 US
Resellers	Choose Billing Cycle		Setup Fees: \$20.00 US Monthly: \$950.00 US
Liquid Web & Storm On Demand	\$950.00 USD Monthly + \$20.00 USD Setup Fee	Ŧ	\$970.00.1150
Product Addons			Total Due Toda
	Additional Required information		
+ Actions	Create my VPS with following host name 2.		Continue 🕤
Register a New Domain	sapp1.teststage1.cem		1
A Transfer in a Domain	Clone From Server 3.		
🐂 View Cart	None		
	Select server to clone(ontional)		4.

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3. Check out the cart (2) after applying promo code (1) if any.



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4. Provide personal details, billing information and login credentials (1) or if you are already registered, login into whmcs using your login details (2). Select the payment mode (3) and complete the order.

ne Services - Domains -	Billing - Support - Open Ticket	Hello, san!
R Categories	Checkout 1	2.
Hosting Plans		
elect Weebly Products	Please enter your personal details and billing i	nformation to checkout. Aiready Registered?
Plesk		Personal Information
ST Products	A san	
Resellers		
iquid Web & Storm On Demand	san@gmail.com	See Phone Number
iquid Web Products		Billing Address
Actions	Company Name (Optional)	
C Domain Renewals	E Street Address	
Register a New Domain		
 Transfer in a Domain 	V Street Address 2	
🚆 View Cart	E Gty -	• Postcode
	United States	
		Password Strength: 60% Moderate Payment Details
	Total	Due Today: \$805.00 USD
	Please choose your preferred method of payment.	Bank Transfer Free Payment Gateway1
3.	Visa 👻	🚍 Card Number
		m MM/YY
	III CVV Security Number	
		Additional Notes
	You can enter any additional notes or information you w	ant included with your order here
		Complete Order 📀

5. You need to accept the order (2) manually to provision the VPS. Before accepting the order make sure that "**Run Module Create**" option (1) is checked.

		10	7 Pending Orde	ers <mark>78</mark> Overd	ue Invoices 0 Ticke	et(s) Awaiting Repl	ly				
VVIIII	Clients	Orders	Billing	Support	Reports	Utilities	Add	ons	Setup	Help	
Sorders Mana	age Orders										Pelp
- Pending Orders - Active Orders	Date	07/06/201	6 11:20			Payment Me	ethod	Bank Tra	ansfer		
- Fraud Orders	Order #	94285449	31 (ID: 351)			Am	nount	\$970.00	USD		
Add New Order	Client	san s	odf			Invo	ice #	294			
Advanced Search		sdfasdfafo	d, Georgia, 2	423423		S	tatus	Pendi	ing 🔻		
Clients		United Sta	ates			IP Add	dress	192.168	.3.14 - Look	up Filter	Ban
Clines Name	romotion Code					Aff	filiate	None - N	Manual Assi	gn	
Search	Items								1.		Add Notes
Staff Online	Item			Description	1	Bill	ing Cy	/cle	Amount	Status	Payment Status
Proc	luct/Service	Liqu <mark>id We</mark> b	Products - L	.iquidWeb F	Private Cl <mark>ou</mark> d	Mont	thly	89	70.00 USD	Pending	Complete
	Username: qql	ahtnf	Password	r9hk6B1S7	7x Server: N	lone	•	📕 Run	Module Cre	eate 🔲 Ser	nd Welcome Email
« Minimise Sidebar							Total	Due: 🛛 \$	970.00 USC	•]	
	O A	ccopt Order	Cancel	Order	Cancel & Refund	Set as Fra	aud	Set Bac	k to Pendin	g Delete	Order
		2.									

6. Once the order is accepted and VPS is provisioned successfully, the status of the order change to active (1,2). Confirm the payment status (3) too. It will display as "**Pending**", if the payment is not cleared by the customer.

Home Client Area My Notes	s My Account Logout					Tuesday, 07 June 2016, 11:29
WHM	S Clients O	106 Pending Orders 78 rders Billing Support	Overdue Invoices Reports	0 Ticket(s) Awaiting Reply Utilities Addons	Setup Help	٩
Crders List All Orders -Pending Orders -Active Orders -Fraud Orders	Manage Orders Order Accep The order has n	ted w been successfully activated				Press Press
Add New Order	Date Order #	07/06/2016 11:20 9428544931 (ID: 351)		Payment Method	d Bank Transfer t \$970.00 USD	
Clients Client Name Client Name Search	Client Promotion Code	san s dfadf, adfadf sdfasdfafd, Georgia, 2423423 United States		Invoice + Statu IP Addres Affiliat	294 Active 192.168.3.14 - Lookup None - Manual Assign	1. p Filter Ban
Staff Online	Order Items			10000	2.	3. Add Notes
<u>« Minimise Sidebar</u>	Item Product/Service	Descrip Liquid Web Products - LiquidWeb	riva te Cloud	Billing	Cycle Amount \$970.00 USD	Status Payment Status Active Complete
		Accept Order Cancel Orde	r Cancel & F	To Refund Set as Fraud	tal Due: \$970.00 USI	Delete Order

7. Check your Liquidweb account, new server gets added (1) under 'STORM SERVERS' section. If it is still in provisioning status then it will display status as 'Create Server' (2). You can also check the Notification area for server creation messages (3).

Create 🛨	Overview							
Overview	ACCOUNT BALANCE: \$1,653.65	CREDIT				Add	Credit More De	etail
Server Images	YOUR HOSTING INFRASTRUCTUR	Æ						
Networking	I STORM [®] SERVERS							
Domains	SERVER NAME	IMAGE NAME	PRIMARY IP	TYPE	ZONE	STORAGE	STATUS	
listory	+ host2.myvps22.net	Ubuntu 14.04 L	TS 67.225.160.2	. 64GB - S.	US Central	0	Running	
Account	+ sappl.teststagel.com	Ubuntu 14.04 L	TS 67.227.213.18	1 VCPUs	. US Central	- Co	Create Server	
upport	STORM® PRIVATE CLOUD	1.			2.	_		
	SERVER NAME	TYPE		1	ZONE		STATUS	
ifications	myhost.teststage1.com ■	'Intel(R) Xeon(R)) CPU E5-1650 v3 @	3.50GH U	IS Central - Zon	e C	Running	
ent Status	▼ SBS							
1.teststage1.com	NAME	SIZE			ATTACHED TO			
reate Server	+ extra storage	150 G	В		host2.myvps22	.net		

8. Once the server is provisioned, customer can see his products (2) under 'Services->My Services' menu (1). Click on the products to view the product details and manage.



9. Customer can view product details and a list of options to manage the server.

	Billing 🖌 Support 🖌 Open Ticket	Hello, san!		
r Overview	Manage Product			
nformation	Portal Home / Client Area / My Products & Services. / Product Det	alis		
₽ Actions		Registration Date		
tart		07/06/2016		
hutdown		First Payment Amount		
eboot	-	\$970.00 USD		
estore		Recurring Amount		
listory		\$950.00 USD		
lock Storage		Billing Cycle		
Management	LiquidWeb Private Cloud	Monthly Next Due Date		
inewall	Liquid Web Products			
		07/07/2016		
equest Cancellation	ACTIVE	Payment Method		
	Request Cancellation	Bank Transfer		
\	1 Start Shutdown	C Reboot C Restore		
1	Firewall	IP Management Block Storage		
1	Firewall	IP Management Block Storage sapp1.teststage1.com		
1.	Firewall Server IP	IP Management Block Storage sapp1.teststage1.com 67.227.213.18		
1	Firewall Server IP Template	IP Management Block Storage sapp1.teststage1.com 67.227.213.18 Ubuntu 14.04 LTS 64-bit Core-managed		
1	Firewall Server IP Template Status	IP Management Block Storage sapp1.teststage1.com 67.227.213.18 Ubuntu 14.04 LTS 64-bit Core-managed Running		

10. Several options available to manage the server.

WHM	View Cart (0) 1 Notifications (0) 10 Choose language
Home Services -	Domains 👻 Billing 👻 Support 👻 Open Ticket Hello, san! 👻
+ Overview	Manage Product
Information	Portal Home / Client Area / My Products & Services / Product Details
& Actions	Are you sure you want to start this machine?
Start	
Shutdown	Yes, start machine Cancel
Reboot	
Restore	
History	
Block Storage	
IP Management	Powered by WHMCompleteSolution
Firewall	
Backups	
Request Cancellation	

Home Services -	Domains - Billing - Support - Open Ticket Hello, san!
	Manage Product
Information	Portal Home / Client Area / My Products & Services / Product Details
& Actions	Are you sure you want to shutdown this machine?
Start	The you sure you want to shatdown and machine.
Shutdown	Yes, shutdown machine Cancel
Reboot	
Restore	
History	
Block Storage	
IP Management	Powered by WHMCompleteSolution
Firewall	



d. Restore the server from various templates available



🐂 View Cart (0) 👔 Notifications (0) 🍈 Choose language 👻

Home Services -	Domains 👻 Billing 👻 Support 👻 Open Ticket	Hello, san! 🔸
Overview	Manage Product	
Information	Portal Home / Client Area / My Products & Services / Product Details	
🖋 Actions	Restore from template	
Start	Template	Action
Shutdown	Fedora 22 Server 64-bit self-managed	Restore
Reboot Restore	CentOS 6 64-bit Self-managed	Restore
History	Debian 7 64-bit Self-managed	Restore
Block Storage	CentOS 5.11 64-bit Core-managed	Restore
Firewall	Ubuntu 12.04 64-bit Self-managed	Restore
Backups	Ubuntu 12.04 64-bit Core-managed	Restore
Request Cancellation	Windows Server 2012 R2 64-bit Standard Edition Self-Managed	Restore
	CentOS 7 64-bit Core-managed	Restore
	Ubuntu 15.10 64-bit Self-managed	Restore
	CentOS 5.11 64-bit Self-managed	Restore

e. History option shows the events history

	Domains + Diang +	Support - O	ben Licket	Hello, san! 🝷
+ Overview	Manage	Product	L.	
Information	Portal Home / Client /	Area / My Products & S	ervices / Product Details	
& Actions	Message	Severity	Start Date	End Date
Start	Attach Volume	Notification	2016-06-06 10:50:07	2016-06-06 10:50:19
Shutdown	Create Server	Notification	2016-06-06 10:35:11	2016-06-06 10:39:00
Reboot	create server	Houndadon	2010 00 00 10.55.11	2010 00 00 10.55.00
Restore				
History				
Block Storage		Powere	d by WHMCompleteSolutio	on
IP Management				
Firewall				

f. Block storage page will list all the available storages for the server.

Home Services -	Domains 👻 Billing 👻 Support 👻 Open Ticket		Hello, san
★ Overview	Manage Product		
Information	Portal Home / Client Area / My Products & Services / Product D	etails	
🖋 Actions	All Available Block Storage		
Start			
Shutdown	Block Storage Product	Status	Action
Reboot	Nothing to display		
Restore			
History			
Block Storage			
IP Management	Powered by WHMCon	npleteSolution	
Firewall			

g. IP Management page to list server ip address details

Home Services -	Domains 🗸 🛛 Billing 🗸	Support 👻	Open Tick	æt		Hello, san! •
* Overview	Manage	Produ	ict			
Information	Portal Home / Client	t Area / My Produc	ts & Services /	Product Details		
& Actions	Die Beetense des					
Start	IP's limit reache	d.				
Shutdown	IP	Netmask		Gateway	Broadcat	
Reboot	67.227.213.18	255.255.2	55.0	67.227.213.1	67.227.213.25	5
Restore						
History						
Block Storage						
IP Management		Pov	wered by W	HMCompleteSol	ution	
Firewall						
Firewall						
BACKUDS						

h. Firewall settings – Customer can Enable / Disable firewall from their client area.

WHM	¢\$	i n View C	art (0) 🔹 Notifications (0) 🧌 Choose languag
Home Services •	Domains - Billing - Support -	v Open Ticket	Hello, san!
+ Overview	Manage Prod	uct	
Information	Portal Home / Client Area / My Pro	ducts & Services / Product Details	
& Actions	Firewall Settings		
Start	Disable Firewall	Enable Basic Firewal	Enable Advanced Firewall
Shutdown	Save		
Reboot			
Restore			
History			
Block Storage			
IP Management	F	owered by WHMCompleteSo	lution
Firewall			
Backups			
Request Cancellation			

i. Enable Firewall with basic configuration



j. Enable Firewall with advanced configuration



🌾 View Cart (0) 🔹 Notifications (0) 🍈 Choose language 👻

Home Services -	Domains 👻 Billin	ng 👻 Suppor	t 👻 Open Tick	et		Не	llo, san! 🔸				
Overview Information	Mana	ge Pro	duct Products & Services /	Product Details							
& Actions	Firewal	l Settings									
Start	Oisable	e Firewall	Enable B	asic Firewal	Enable	e Advanced	Firewall				
Shutdown	Advanc	Advanced Configuration									
Reboot		0	Destination								
Restore	Label	Source IP	IP	Port	Protocol	Action					
History					Any •	Allow *	Remove				
Block Storage											
IP Management	Add Rule										
Firewall	Save										
Backups											
Request Cancellation			Powered by WI	HMComplete	Solution						

k. Backup page lists all the previous backups with Restore option.

Home Services -	Domains 🔹 Billing 👻 Support 👻 Open Ticket	Hello, san!
* Overview	Manage Product	
Information	Portal Home / Client Area / My Products & Services / Product Details	
& Actions	Backup	Size
Start	You have no hacku	ns
Shutdown		h2
Reboot		
Restore		
History		
Block Storage		
IP Management	Powered by WHMComplet	eSolution
Firewall		

I. Cancellation request is WHMCS default feature which will send request to admin to cancel the subscription.

	Billing + Support + Open Ticket	Hello, san! 👻
r Overview	Account Cancellation Request	
nformation	Portal Home / Client Area / My Products & Services / Product Details / Account Cancellation Request	
Actions		
Start	Requesting Cancellation for: Liquid Web Products - LiquidWeb Private Cloud	
Shutdown	Briefly Describe your reason for Cancellation	
Reboot		
Restore		
History		
Block Storage		
P Management		
P Management Firewall	Cancellation Type Immediate •	

11. From admin are, reseller can cancel the subscription. Upon cancellation, it will delete the server from Liquidweb account.

Home Client Area My Notes	My Account Logout	8						Tue	esday, 07 June 2016, 11:54		
		106 Pending Orders 78 Overdue Invoices 0 Ticket(s) Awaiting Reply									
VV HIMISS	Clients O	rders Bi	illing	Support	Reports	Utilities	Addons	Setup	Help		
Grders	Manage Orde	rs							Pelp		
- Pending Orders - Active Orders - Fraud Orders	Date	07/06/2016 1	11:20			Payment Method	Bank Transfer				
- Cancelled Orders	Order #	9428544931	(ID: 351)			Amount	\$970.00 USD				
Add New Order	Client	san s				Invoice #	294				
Advanced Search		dfadf, adfadf sdfasdfafd, G	r Georgia, 24	23423		Status	Active •				
Clients		United States	s			IP Address	192.168.3.14 - Lo	ookup Fil	ter Ban		
Client Name 🔻	Promotion Code					Affiliate	None - Manual A	ssign			
Search	Order Items		Desci	ription		Billing	ycle Amount	: Statu	Add Notes		
	Product/Service	Liquid Web Pr	roducts - L	iquidWeb F	Private Clo	ud Monthly	\$970.00 US	D Active	Complete		
<u>« Minimise Sidebar</u>						Total	Due: \$970.00 U	5D			
	Accept Ord	der Cance	l Order	Cancel &	Refund	Set as Fraud	Set Back to P	ending	Delete Order		

12. Reseller can manage the customer server from clients Products/Services page. Operations like Reboot, Shutdown, Start can be managed from here.

	<			106 Pendi	06 Pending Orders 78 Overdue Invoices 0 Ticket(s) Awaiting Reply									4
	Cile	nts (Orders	Billing	Support	Reports	Utilities	Addons	Setup	Help				
lients	Client Prof	ile												
<u>//Search Clients</u> <u>New Client</u>	san s (dasdfa)						•							
oducts/Services														
All Products/Services	Summary	Profile	Contacts	Products	/Services	Domains	Billable Items	Invoices	Quotes	Transactions	Emails	Notes (0)	Log	
red Hosting eller Accounts 5/Servers	Products:	LiquidWe	eb Private F	arent - sapj	o1.teststage1	1.com 🔻					QU	Ipgrade/Do	wngrade	X Move Product/Serv
ner Services ice Addons nain Registrations			Orde	r # 350 - Vi	ew Order					Registration D	ate 06	5/06/2 <mark>0</mark> 16		
cellation Requests		Pr	roduct/Serv	ice Liqui	dWeb Privat	e Parent	Ŧ		Fir	st Payment Amo	unt 97	70.00		
filiates	Server			ver	×				Recurring Amount			it 950.00 🛛 Auto Recalculate on Sav		
age Annates			Dom	ain sapp	1.teststage1.	.com	•			Next Due D	ate 06	5/07/2 <mark>0</mark> 16		
nts 🔻			Dedicated	IP						Termination D	ate			
nt Name 🔻			Userna	ne crijeli	mz					Billing C	vcle N	Ionthly	•	
Search			Passwo	ord 063n	3GwqQc					Payment Meti	nod B	ank Transfe	er	 View Invoices
taff Online			Sta	us Activ	e 🔹					Promotion C	ode (Cha	lone 🔹	t affect p	rice)
		Modu	le Commar	ds Creat	e Termir	nate Ch	ange Package	Reboot	Shutdow	n Start				
<u>le Sidebar</u>		5	Server Uniq	ID 2L8GV	2									
			Server Sta	us Runnin	g									
			Create D	ate 2016-0	5-06 10:35:11	1								
		Templa	te Descripti	on Ubuntu	14.04 LTS 6	4-bit Core-r	managed							
		Ban	idwidth Que	ota \$5.1000	00									